

Booking number: _____

NEWBLUE PACKAGE TRAVEL CONTRACT

Between: _____ holder of identity document/passport number _____. Acting on her own behalf and, where applicable, on behalf of the other persons included in the booking. Hereinafter collectively referred to as the **“Traveller”**.

And: WORLD 2 MEET TRAVEL, S.L.U., with Tax ID No. B01847920 and registered office at C/ General Riera, 154; 07010 Palma de Mallorca, Spain. Holding licence No. AVBAL/773, operating under its commercial brand NEWBLUE. Hereinafter referred to as the **“Organiser”**.

This Contract is entered into with the intermediation of _____, with Tax ID (CIF) No. _____, acting as the retailer. Hereinafter referred to as the **“Retail Agency”**.

The Organiser and the Traveller agree to enter into this Package Travel Contract, which consists of the Particular Conditions, the booking confirmation and the latest version of the pre-contractual information that is legally binding. This Contract is subject to the applicable regulations governing package travel: Royal Legislative Decree 1/2007 of 16 November, approving the Consolidated Text of the General Law for the Protection of Consumers and Users and other supplementary laws.

PARTICULAR CONDITIONS

1. Traveller details:

2. Description of the trip:

- a) Destination(s) and itinerary: As per booking confirmation
- b) Means of transport included, their characteristics and schedules: As per booking confirmation
- c) Airport-hotel-airport transfer: As per booking confirmation
- d) Duration of stay, dates, planned accommodation and category: As per booking confirmation
- e) Meal plan: As per booking confirmation
- f) Other services included, such as visits, optional excursions, etc.: As per booking confirmation

In the case of optional excursions or visits contracted by the Traveller at the destination, it is hereby stated that they shall not form part of this Package Travel Contract.

- g) Language(s) in which the services will be provided: Spanish. Any exception to this point, where applicable, will be stated in the brochure/offer through which the trip was booked.

3. Trip price:

Package Travel Price: € _____

The Package Travel Price includes all the services detailed in the booking confirmation. Any services not expressly included in the price shall be deemed excluded.

The price of the Package Travel may be increased or reduced in accordance with Article 158 of Royal Legislative Decree 1/2007.

4. Method of payment:

The method of payment shall be that communicated to the Traveller by the Retail Agency.

5. Special requests:

At the customer's request, information has been provided as to whether the trip or holiday is, in general terms, suitable for persons with reduced mobility, including precise information on the suitability of the trip or holiday based on their specific needs.

6. Insurance

The Package Travel Contract includes a basic insurance policy covering Travel Assistance under the conditions, limits and coverage provided. The full policy wording is published on Newblue's website at https://www.newblue.es/details.php?content_id=56920294 and is available for consultation/download by the Agency or the customer.

In addition, the Traveller declares that they have been informed of the option to take out, on an optional basis, insurance covering cancellation costs and/or a travel assistance policy with higher limits and additional conditions beyond those of the basic insurance included. The full policy wording is published on Newblue's website at https://www.newblue.es/details.php?content_id=56920294 and is available for consultation/download by the Agency or the customer.

7. Documentation and health requirements:

All Travellers, without exception (including children), must carry valid and up-to-date personal and family identification documentation, whether a passport or national identity card, in accordance with the laws of the country or countries to be visited. The Traveller has been informed of the documentation required for this trip. Where the trip so requires, obtaining visas, passports, vaccination certificates, etc., shall be the sole responsibility of the Traveller. Minors travelling without their parents or guardians must hold a signed authorisation for travel outside national territory, issued by the Spanish State Security Forces. https://sede.policia.gob.es/portalCiudadano/sede/inf_documentos_viaje.html

The Traveller has been informed of the health requirements in force at the destination at the time of booking. However, given the constant changes in the requirements imposed by various governments, it is recommended that the Traveller check, as the departure date approaches, the "Travel Recommendations" provided by the Ministry of Foreign Affairs (MAE) [Ministerio de Asuntos Exteriores] on its website: <http://www.exteriores.gob.es/portal/es/serviciosalciudadano/siviasajalextranjero/paginas/recomendacionesdeviaje.aspx>, to ensure they have the most up-to-date information at all times.

In the context of the evolution of the COVID-19 pandemic, the Ministry of Foreign Affairs establishes that all travellers must be aware that they may be affected abroad by restrictions of any kind that may prevent or alter their freedom of movement.

8. Minimum number of participants

This trip does not require a minimum number of participants.

9. Insolvency protection

The Organiser, in compliance with Articles 58 and 59 bis of Law 8/2012 of 19 July on Tourism in the Balearic Islands, as amended by Law 6/2018 of 22 June and Law 6/2019 of 8 February, which require travel agencies to provide a guarantee in accordance with Article 17 of Directive (EU) 2015/2302 of the European Parliament and of the Council on Package Travel and Linked Travel Arrangements, has arranged insolvency protection insurance ("Surety Insurance") with Seguros Catalana Occidente, S.A. de Seguros y Reaseguros, under policy number N6.980.835-B, with registered office at Paseo de la Castellana, 4; 28046 Madrid, telephone numbers 902 344 000 / 932 220 212. This coverage protects the Traveller in the event of the Organiser's insolvency, refunding payments made and, if transport is included in the trip, ensuring repatriation in the event the Traveller is abroad.

10. Complaints

Without prejudice to the legal actions available, the Traveller may submit written complaints for non-performance or defective performance of the Contract to the retail agency acting as intermediary for this sale.

The Traveller must inform the Organiser or, where applicable, the Retailer without undue delay, taking into account the circumstances of each case, of any lack of conformity observed during the performance of any travel service included in the Contract.

The Organiser states that it is not affiliated with any consumer arbitration board. Regarding alternative dispute resolution mechanisms, and in accordance with Law 7/2017 of 2 November, which transposes into Spanish law Directive 2013/11/EU of the European Parliament and of the Council of 21 May 2013 on alternative dispute resolution for consumer disputes, the following link is provided through which the procedures and accredited alternative dispute resolution entities may be consulted, in connection with the online dispute resolution platform established by Regulation (EU) No. 524/2013 of the European Parliament and of the Council: <https://ec.europa.eu/consumers/odr/main/index.cfm?event=main.home.show&lng=ES>

11.- Liability

Organisers and retailers of package travel shall be liable to the Traveller for the proper performance of the travel services included in the Contract, according to their respective responsibilities in organising or retailing the package, regardless of whether these services are to be performed by themselves or by other providers.

12.- Trip cancellation

The "Traveller" may withdraw from the contracted services at any time but must compensate the "Organiser", depending on the date of withdrawal, for the items and amounts specified in the booking confirmation.

In the event of a no-show at the start of the trip without prior notice, the total amount of the trip will be charged.

13.- Contact details during the trip

The Organiser provides, in the travel documentation, a contact number for dealing with any unforeseen incidents during the trip (24-hour assistance).

14.- Transfer of booking

The Traveller may transfer their booking to another person, provided that this is communicated at least seven calendar days before the start of the trip. The transferee must meet the same requirements as the transferor, as generally required for the package travel, and both shall be jointly and severally liable for any outstanding balance of the agreed price, as well as for any commission, surcharge or additional costs resulting from the transfer. The “Organiser” or, where applicable, the “Retail Agency”, shall inform the transferor of the actual costs of the transfer.

15. Pre-contractual information

The Traveller declares that, prior to being bound by this Package Travel Contract, they were informed of all the characteristics of the Trip now contracted, by means of the informational documentation provided by the Organiser or the Retail Agency.

The standard information form is available to the Traveller on the Newblue website, <https://www.newblue.es/>, under the section Información útil [Useful Information], and can be consulted/downloaded by the Agency or the customer.

16. Data Protection

The data controller responsible for processing the Traveller’s personal data is World 2 Meet Travel, S.L.U., with registered office at C/ General Riera 154, 07010 Palma (Illes Balears), Spain.

You may contact our Data Protection Officer at: dataprotection@w2m.com. The purpose of the processing is the management, control and performance of the Package Travel Contract. The Traveller’s data will be communicated to the final service providers in order to enable the provision of the contracted services. The legal basis for the processing is the contractual relationship arising from the Package Travel Contract. In accordance with applicable law, the Traveller has the right to access, rectify, object to, erase and port their personal data, to obtain confirmation as to whether their personal data are being processed, and, where applicable, to access such data. You may also request the rectification of inaccurate data or the completion of incomplete data, as well as the deletion of data when, among other reasons, it is no longer necessary for the purposes for which it was collected. To exercise these rights, a request must be sent accompanied by a copy of the national identity document or another valid form of identification, by post or by email to the addresses indicated in this clause.

17. Applicable law and jurisdiction

This Contract is governed by Spanish law. Subject to the applicable procedural rules, the Traveller may bring proceedings before the competent Courts and Tribunals of their place of residence.

The Organiser

The Retail Agency

The Traveller

WORLD 2 MEET TRAVEL, S.L.U.
CIF B01347920



Date _____