

Sustainability Policy

World2Fly is made up of two airlines operating under Air Operator Certificates issued by the Spanish and Portuguese Civil Aviation Authorities. We carry out our operations through a combination of scheduled and seasonal flights, primarily connecting Spain and Portugal with destinations across South America, the Caribbean, Africa, and Asia. In addition, we operate flights from other European markets, such as Central and Eastern Europe, to destinations in the Caribbean and Asia, adjusting our operations to meet demand.

We complement our core activity by providing wet lease services to other operators, adapting our operations to their specific operational requirements.

- Identify, prevent and minimise pollution across our flight operations and office facilities.
- Protect the environment in line with applicable regulations.
- Continually improve the company's environmental and social performance.
- Comply with industry best practices on noise control and air quality.
- Promote a circular economy model based on the reuse and recycling of waste generated.
- To contribute to the protection of biodiversity and the conservation of ecosystems, by minimizing impacts on the natural environment in the areas where we operate.

We base our business model on sound ethical principles and honest and responsible business management.

Our Sustainability Policy complies with applicable national, regional and local legislation applicable to our business in each of the locations where we operate.



In order to achieve the commitments, we are working on the following guidelines:

To progress towards our sustainability goals, we have implemented the prestigious IATA Environmental Assessment (IEnvA) Sustainability Management System aligned with the ISO 14001 standard for environmental management covering all flight operations and corporate facilities in Spain and Portugal.

Towards the Decarbonisation of Air Transport

In line with the sector's targets to achieve zero net CO₂ emissions by 2050, we implement the following measures:

- Use of aircraft, such as the Airbus A350, which potentially reduces CO₂ emissions by 25%, according to data reported by the manufacturer.
- Optimisation of weight on board, through the use of lightweight materials in luggage containers and catering trolleys, and efficient water load management.
- Gradual adoption of sustainable aviation fuels (SAF).
- Enhance operational fuel efficiency by incorporating digital tools that analyse flight data and recommend improvements.
- Digitisation of operational processes, reducing paper use and optimising on-board weight:
 - Electronic Flight Bag (EFB): digital flight documentation.
 - Electronic Flight Folder (EFF): operational dispatch documentation.
 - Electronic Technical Log (ETL): digital aircraft technical log.
 - AGOA: digitisation of ground reports (Flight Report).
 - Flightman Cabin Manager: for digital cabin crew reporting.

More Sustainable Flight Experience:

- Elimination of paper for passengers through digital solutions such as PressReader and the digitisation of the in-flight magazine.
- Reducing waste on board by phasing out single-use plastics in our services.
- We offer healthier menu options, available on request.

Comprehensive ESG Commitment

Our environmental, social and governance responsibility is manifested in tangible ways through concrete commitments and actions:

- Acquisition of sustainable uniforms for our crews, made from recycled materials and the introduction of ergonomic 'foot bare' footwear designed to maximise crew comfort and well-being.
- Respect for human rights by fostering a workplace free from abuse or discrimination, and promoting an inclusive environment that encourages equality, diversity and professional development.
- Ethical and transparent communication, based on respect, honesty and clarity in all our channels.
- Engaging stakeholders—customers, employees, suppliers and other key partners—in the responsible use of resources, in line with our policy guidelines.

Ongoing Engagement

World2Fly is committed to providing the necessary resources to comply with the guidelines of this Sustainability Policy. We recognise that this is a dynamic process that requires the continuous involvement of all relevant departments and partners, with the aim of continually enhancing our environmental and social impact.

Palma, 13 April 2026

S.D. Bruno Claeys
Responsible Director